

Course Code:
Course Title: Change Masters - Module #9 - Empowerment

Sample:

Question:

<i>Response</i>		<i>Indicate Correct Answer with an "x"</i>
<input type="text"/>		
<input type="text"/>		
<input type="text"/>		
<input type="text"/>		

Question: *A good way to think of leadership is:*

1 <i>Response</i>		<i>Indicate Correct Answer with an "x"</i>
<i>Making team members respect authority</i>		
<i>Getting team members to follow your orders</i>		
<i>Freeing your team members to do their best</i>		
<i>Having a powerful presence of persuasion</i>		

Question: *Five of the most motivating words you can say to your team:*

2 <i>Response</i>		<i>Indicate Correct Answer with an "x"</i>
<i>"You need to do better"</i>		
<i>"Don't make those mistakes again"</i>		
<i>"Bear down and follow through"</i>		
<i>"I am proud of you"</i>		

Question: *True or False: Money is the primary motivator to sustain loyalty.*

3 <i>Response</i>		<i>Indicate Correct Answer with an "x"</i>
<input type="text"/>		

TRUE		
FALSE		

Question: Which of the following statements does NOT describe empowerment?

4	Response		Indicate Correct Answer with an "x"
	Autonomy to do your job without the boss's interference		
	Define a mission, train, and delegate authority to innovate		
	Inspiring a sense of inner self-worth and contribution		
	Following orders without questions or complaints		X

Question: A magnificent obsession can best be described as:

5	Response		Indicate Correct Answer with an "x"
	Your status with peers in your organization		
	Your material possessions		
	The person you want to become		X
	Your list of achievements		

Question: True or False: A primary step in promoting loyalty is helping others define and pursue their own life goals.

6	Response		Indicate Correct Answer with an "x"
	TRUE		
	FALSE		

Question: True or False: The fear of being reprimanded or fired is an effective way to create loyalty.

7	Response		Indicate Correct Answer with an "x"
	TRUE		
	FALSE		

Question: Which of the following statements does NOT promote loyalty and commitment?

8	Response		Indicate Correct Answer with an "x"
	Reinforcement of daily and weekly accomplishments		
	Encouraging integrity and mutual trust		
	Seeking compliance more than initiative		
	Listening more than lecturing		

Question: When you seek feedback or suggestions for improvement, it is best to:

9	Response		Indicate Correct Answer with an "x"
	Focus on ideas from your top management team		
	Give more attention to comments from higher pay scale employees		
	Have a suggestion system for all employees and team members		
	Limit brainstorming sessions to supervisors and above		

Question: True or False: Often, those on the lower pay scale are closer to customer wants and needs.

10	Response		Indicate Correct Answer with an "x"
	TRUE		
	FALSE		

Question:	<i>Which of the following statements BEST describes most business problems?</i>	
11	Response	Indicate Correct Answer with an "x"
	<i>Are market share related</i>	
	<i>Are not having adequate banking sources</i>	
	<i>Are communication problems related to people</i>	
	<i>Are based on quality of manufacturing</i>	

Question:	<i>Which of the following statements is LEAST true about leaders?</i>	
12	Response	Indicate Correct Answer with an "x"
	<i>If you want to be loved, be lovable</i>	
	<i>If you want respect, be respectable</i>	
	<i>If you want performance, focus on the numbers</i>	
	<i>If you want excellence, expect it and reward it</i>	

Question:	<i>What do the best leaders think about their team members ?</i>	
13	Response	Indicate Correct Answer with an "x"
	<i>Your performance review is the key</i>	
	<i>You don't win silver, you lose gold</i>	
	<i>If you win, then I win too</i>	
	<i>If you follow directions, you will prevail</i>	

Question:	<i>True or False: The most consistent winners give more in value than they expect to receive in payment.</i>	
14	Response	Indicate Correct Answer with an "x"
	<i>TRUE</i>	
	<i>FALSE</i>	

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